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From: Jenkins, Laura Flynn
Sent: Tue 8/11/2015 7:40:58 PM
Subject: FW: Top questions/comments from callers/emailers as of this morning 8/11/15

Melissa and Jennifer:

Below are the most common questions/themes coming from callers to the R8 Environmental Information Service Center.

- Businesses who want to help with the clean-up. Who do they contact?
- Citizens say our website seems to purposely give no EPA phone number for specific contacts in order to dodge answering questions.
- Citizens want a specific place to formally leave a comment.
- Financial Claims. "I've been financially impacted by the release. Who is going to pay?"
- Many press calls in general. Some calls from the press wanting to know if it's just a phone-in press conference or will there be a place where press people can gather.
- Citizens want to know if their vacation destinations have been impacted. River rafting, etc.
- Scientists want info about specific data regarding concentrations and contaminants.

- Want specific names of who at EPA is responsible for the Gold King Mine release? Who will be fired?
- Citizens asking if drinking water is safe?
- Other government agencies asking who is the EPA contact person to answer questions.
- Overall, we have many angry, profanity filled emails and calls.

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